



## Junior Field Service Technician

---

Do you have electrical knowledge and a strong mechanical aptitude?  
Embark on a long-term career with an industry leader!  
Receive competitive wages plus great benefits!

### About Westway Machinery

*Westway Machinery* is Canada's leader in fabrication machinery and metal forming solutions, offering a range of products and services with an inventory of over 500 new machines, 90 used machines, and a full array of machine parts.

A family-owned business, *Westway Machinery* has been in operation since 1972, and has steadily grown to partner with a host of select manufacturers. *Westway Machinery* has a firm commitment to treat all customers, partners, employees and stakeholders with the utmost respect, dignity and integrity. This is the Westway way.

For more information, please visit our website.

### Your Role

*Westway Machinery*, has a great opportunity for a **Field Service Technician** to join the team in **Mississauga**, Ontario, on a full-time basis.

During (and after) the training period, you will be required to travel both regionally (primarily in Southern Ontario) and occasionally out of province. If required you must be able to travel at short notice and be away for up to a week at a time. All of your remaining time will be spent with local customers throughout the GTA or in house on inventory equipment.

More specifically your duties will include:

- Replacing, installing, cleaning, and retrofitting machinery components to ensure machinery functions correctly.

- Providing excellent customer service through clear and professional communication with our customers.
- Monitoring machines and customer feedback to ensure that all equipment operates within the manufacturer's specifications.
- Diagnosing machines with internal Westway support and communicating the diagnostic feedback back to Westway Technical Support.
- Visiting and communicating with suppliers for training and technical product knowledge as required.
- Providing machine commissioning and training at the customer's site.

This is a fantastic opportunity to develop your skills and experience while building a long-term career with an industry leader. You will be provided with comprehensive training in Canada, USA, Europe, and Asia as necessary.

In order to qualify for this role, you must have the ability to **read and interpret electrical drawings and hydraulic schematics**, previous electrical experience would be a valuable asset. You must also be familiar with the use of basic hand and shop tools used for mechanical and electrical servicing.

#### **You will also possess:**

- Strong verbal communication skills and command of the English language (knowledge of French is an asset).
- Proficiency with Microsoft Office Suite of programs and strong computer skills.
- The ability to use measuring tools such as calliper protractor and dial indicator.
- Knowledge in PLC's, Servo Drives, Encoders, Frequency Drives.
- Programming knowledge (asset only).
- The ability to use a forklift and/or hoisting and rigging cranes (asset only).

Above all, you will be a self-motivated professional with eagerness to learn and work as part of a team.

Due to the nature of this role, you **must have valid documentation for travel within Canada, USA, Europe, and Asia**. You must also be able to **pass a criminal background check** and have a **valid driver's license "G" or "G2"**.

Please note that you must have your own personal hand tools (annual allowance provided) and the ability to lift up to 50lbs in order to be considered for this role.

## **The Rewards**

In return for your hard work and dedication, you will receive **competitive remuneration, plus benefits** including:

- **Medical, dental, and vision benefits**

- **Opportunity for overtime and access to annual bonuses**
- **Uniform provided**
- **Ongoing training and development**
- **Annual Tooling Allowance**

Best of all, you will be joining a fantastic work culture with highly respected management, an open door policy, and open communication channels. This is a close-knit team with very little turnover, and is an excellent place to establish your career and love what you do!

*Don't miss this opportunity to join a leading company in machinery supplies and extend your career with a great team*

***Apply Now! Email your resume to [careers@westwaymachinery.com](mailto:careers@westwaymachinery.com)***